

# Privacy Policy for True North Financial Services, LLC.

## As of 2/16/2024

True North Financial Services, LLC recognizes that our relationships with current and prospective clients are based on integrity and trust. We work hard to maintain your privacy and to preserve the private nature of our relationship with you. We place the highest value on the information you share with us. True North Financial Services, LLC will not disclose your personal information to anyone unless it is required by law or at your direction. We will not sell your personal information. True North Financial Services, LLC will provide the privacy statement to all clients annually.

We want our clients to understand what information we collect, how we use it, and how we protect it responsibly.

### Why We Collect Your Information

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We gather information about you so that we can:

- Help design and implement the planning and investment-related services we provide you; and
- Comply with the Federal and State laws and regulations that govern us.

### What Information We Collect and Maintain

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We may collect the following types of “nonpublic personal information” about you:

- Information from our initial meeting or subsequent consultations about your identity, such as your name, address, social security number, date of birth, and financial information.
- Information that we generate to service your financial needs.
- Information that we may receive from third parties with respect to your financial profile.

### What Information We Disclose

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We are permitted by law to disclose nonpublic information about you to unaffiliated third parties in certain circumstances. For example, in order for us to provide planning or investment management services to you, we may disclose your personal information in limited circumstances to various service providers, such as our clearing firm.

#### “Opting-Out” of Third-Party Disclosures

If you do not want your Financial Planner/Financial Adviser to retain copies of your sensitive information when he or she leaves us to join another firm, you may contact us by calling (973)-529-0043.

Otherwise, True North Financial Services, LLC will not disclose any personal information about you or your account(s) unless one of the following conditions is met:

- We receive your prior written consent; or
- We have documentation that the recipient is your authorized representative; or
- We are required by law to disclose information to the recipient

Arrangements with companies not affiliated with True North Financial Services, LLC will be subject to confidentiality agreements.

### How We Protect Your Personal Information

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Privacy has always been important to True North Financial Services, LLC. We restrict and limit access to client information only to those who need to carry out their business functions. We maintain physical, electronic, and procedural safeguards to protect your confidential personal information.